



KS Environmental *Quality Policy Statement*

KS Environmental strives to provide consistent quality and reliable service standards that meet customer expectations and secure confidence in our services. This has resulted in high customer satisfaction, retention and business growth.

Our commitment to maintaining an active Quality Management System will ensure continuous evaluation and improvement of our operations and services so that customer's needs and requirements are always met.

To achieve the above, KS Environmental will:

- Ensure provision of a quality service that is the joint responsibility of Management and Employees. Our commitment is to utilise every available means to **do it right the first time.**
- Create a work culture and environment that encourages and rewards positive attitudes and good work ethics.
- Ensure that customer expectations, as well as specifications, are an integral part of all services.
- Apply a Quality Management System to ensure effective planning and implementation of our services to meet our Quality goals.
- Commit to an ongoing training program for all new and existing employees.
- Establish objectives and perform review of quality systems within our operations and services to maintain continuous improvement.
- Maintain and implement a committed Quality Management System based upon ISO 9001:2008.

Managing Director

15/01/2019

Date