



# KS Environmental Property Services

## *Quality Policy Statement*

KS Environmental Property Services is committed to providing consistent high quality and professional service standards that meet customer expectations. Secured confidence in our services has resulted in high customer satisfaction, long term relationships and business growth.

Our commitment to maintaining an active Quality Management System will ensure continuous evaluation and improvement of our operations and services so that customer's needs and requirements are always met.

**To achieve the above, KS Environmental Property Services will:**

- Ensure provision of a quality service that is the joint responsibility of Management and Employees. Our commitment is to utilise every available means to **do it right the first time.**
- Create a work culture and environment that encourages and rewards positive attitudes and good work ethics.
- Ensure that customer expectations, as well as specifications, are an integral part of all services.
- Apply a Quality Management System to ensure effective planning and implementation of our services to meet our Quality goals.
- Commit to an ongoing training program for all new and existing employees.
- Establish objectives and perform review of quality systems within our operations and services to maintain continuous improvement.
- Maintain and implement a committed Quality Management System based upon ISO 9001:2008.

A handwritten signature in blue ink, appearing to be 'A. Smith', is written over a horizontal line.

**Managing Director**

*15/01/2019*

**Date**